



AHCA AALA

Spring Convention and Trade Show



Don't Stop Believin' in Quality Care

1401 W. Capitol Ave, Suite 180
Little Rock, AR 72201
Phone: 501-374-4422
Fax: 501-374-1077
www.arhealthcare.com

IT'S AN
80s
party

SCHEDULE OF EVENTS

13 CEUs Being Requested

Tuesday, April 24

7:00 a.m. – 11:00 a.m.	● Exhibitor Set Up	Hall B
7:00 a.m.	● Registration Opens	Grand Lobby
8:00 a.m. – 9:00 a.m.	● Antibiotic Stewardship: A Stepwise Approach ◆ ◆ ◆ Angie Norman, DNP, GNP, ACNP, Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services Cassie Crafton, RN, RAC-CT, CDP	Education Hall
9:15 a.m. – 10:15 a.m.	● Breakout Sessions Antibiotic Stewardship: A Stepwise Approach Continued ◆ ◆ ◆ Angie Norman, DNP, GNP, ACNP, Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services Cassie Crafton, RN, RAC-CT, CDP Unlawful Harassment in the Workplace ◆ ◆ ◆ ◆ ◆ ◆ Brad Bendure, Partner, Conner & Winters, LLP	Education Hall
10:00 a.m.	● AHCA Board of Directors Meeting	Room 205
10:30 a.m. – 11:30 a.m.	● Breakout Sessions Basic Business Communication ◆ ◆ ◆ ◆ ◆ ◆ Drew Stuart, President, Crossroads Workforce Dynamics	Education Hall
11:30 a.m. – 12:45 p.m.	● State Queen Pageant Lunch Special Guests Include Miss Arkansas Maggie Benton, First Lady Susan Hutchinson, and First Daughter Sarah Hutchinson Wengel.	Horner Hall
1:00 p.m. – 2:00 p.m.	● Breakout Sessions AAALA Board of Directors Meeting ◆ Understanding the Assisted Living Medicaid Waiver & Assessment Process Craig Cloud, Director of Division of Provider Services and Quality Assurance, Division of Human Services	Education Hall

Preliminary Convention Agenda - More Sessions & Details to Come

CHECK OUR WEBSITE FOR UPDATES

◆ Assisted Living ◆ Dietary ◆ Therapy ◆ CNA's ◆ Admin ◆ Nurse

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	DON Time Management ◆ Cassie Crafton, RN, RAC-CT, CDP	
	Employee Selection ◆ ◆ Drew Stuart, President, Crossroads Workforce Dynamics	
2:00 p.m. – 5:00 p.m.	Trade Show	Halls A – B
4:00 p.m. – 5:00 p.m.	Trade Show Happy Hour	Trade Show Floor

Wednesday, April 25

7:00 a.m.	Registration Opens	Grand Lobby
8:00 a.m. – 9:00 a.m.	Person-Centered Service: A Secret Ingredient to Quality ◆ ◆ ◆ ◆ ◆ ◆ Jonas Schaffer, LNHA, Greenhurst Nursing Center	Room 208-209
9:00 a.m. – 10:00 a.m.	Breakout Sessions	Education Hall
	How to Utilize Data from LTC TrendTracker ◆ ◆ ◆ ◆ ◆ ◆ Kiran Sreenivas, MS CPHQ, Research Director, American Health Care Association	
	Legislative Update ◆ ◆ Rachel Bunch, AHCA / AALA Executive Director	
	Quality Measures ◆ ◆ Carol Smith, RN, BSN, BKD, LLP	
	What Direct Care Workers Need to Know from the Critical Pathways ◆ Cassie Crafton, RN, RAC-CT, CDP	
	When Breathing is a Burden: How to Help Patients With COPD ◆ Sponsored by Z & D Medical Services, Diamond Sponsor Jessica Fitzgerald-Denney, Registered Respiratory Therapist, Z & D Medical Services	

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10:00 a.m. – 2:00 p.m.	Trade Show	Halls A – B
12:00 p.m.	Lunch	Trade Show Floor
2:00 p.m. – 3:00 p.m.	Breakout Sessions Dementia Champions: Leading the Way to Success ♦ ♦ Angie Norman, DNP, GNP, ACNP Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services Infection Control 101 for Direct Care Staff ♦ ♦ Arkansas Department of Health Medical Marijuana Update: When Will It Get Here and How to Prepare ♦ ♦ ♦ ♦ ♦ ♦ Stuart Jackson, Partner on the Labor & Employment Team at Wright Lindsey & Jennings LLC Resident Interviews ♦ ♦ Carol Maher, RN-BC, RAC-CT, RAC-MT, CPC Hansen Hunter & Co. P.C. LTC TrendTracker for Assisted Living ♦ Kiran Sreenivas, MS CPHQ, Research Director, American Health Care Association	Education Hall
3:15 p.m. – 4:15 p.m.	Breakout Sessions A Behavior Has Occurred, Now What? How to Develop Successful Plans of Removal ♦ Angie Norman, DNP, GNP, ACNP Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services Alarms and Restraints ♦ Carol Maher, RN-BC, RAC-CT, RAC-MT, CPC Hansen Hunter & Co. P.C. Phase 2, Are Your Care Plans Up to Par? ♦ ♦ Sarah Riggan, RN, RAC-MT, Medicare/MDS Consultant, Nursing Consultants, Inc. Consultants, Inc. Cecilia Vinson, RN, Office of Long Term Care Dietary Leadership 101: Getting the Wrong People Off the Bus and Getting the Right People on the Bus ♦ ♦ Libby Coates Safe Transition Planning in the Assisted Living Setting ♦ Lori Cooper, MPA, COO, Healthmark Services, Inc.	Education Hall

Preliminary Convention Agenda - More Sessions & Details to Come

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4:30 p.m. – 5:30 p.m.

Breakout Sessions

Education Hall

Best Practice for Transfers & Patient Safety ◆

Care Planning for the Individual Resident ◆ ◆

Sarah Riggin, RN, RAC-MT, Medicare/MDS Consultant,
Nursing Consultants, Inc.
Cecilia Vinson, RN, Office of Long Term Care

Dietary Leadership 201: Keeping the Right People on the Bus ◆ ◆

Emily Hogue

The Role of the Ombudsman and Residents' Rights ◆ ◆ ◆ ◆ ◆ ◆

Craig Cloud, Director of Division of Provider Services and
Quality Assurance, Division of Human Services

QAPI 101 ◆ ◆ ◆ ◆ ◆ ◆

Carol Compas McKeever, PhD, BSN, RN, Professional
Nursing Solutions

Thursday, April 26

7:30 a.m.

Registration Opens

Education Hall

8:00 a.m. – 10:00 a.m.

Breakout Sessions

Education Hall

Abuse & Neglect – New Regulations & FAQs ◆ ◆ ◆ ◆ ◆ ◆ ◆ ◆

Stormy Smith

Emergency Preparedness 2018 Updates ◆ ◆ ◆ ◆ ◆ ◆ ◆ ◆

Tim White, AHCA Emergency Preparedness Coordinator

10:00 a.m. – 12:00 p.m.

Breakout Sessions

Education Hall

**Emergency Preparedness Bomb Threat Safety and
Building Clearance** ◆ ◆ ◆ ◆ ◆ ◆ ◆ ◆

Tim White, AHCA Emergency Preparedness Coordinator
FBI Special Agent JT Coleman

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Session Summaries

A Behavior Has Occurred, Now What? How to Develop Successful Plans of Removal

When caring for persons living with dementia, a proactive approach to behaviors is always best practice. However, there are times when an acute behavior occurs that we must develop a person-centered plan of care to support the resident. Learning to develop plans that ensure the safety and well-being of the resident requires “knowing” the resident. This session will assist facilities in applying the Dementia Well-Being model of care in the development of their care plans and plans of correction. At this session, OLTC surveyors will provide examples and discuss lessons learned.

Objectives:

Define and discuss what a plan of removal is.

Discuss how to determine causative factors of behaviors.

Discuss how to successfully develop, implement, monitor and adjust the plan of removal.

Antibiotic Stewardship: A Stepwise Approach

Infection prevention and antibiotic stewardship are core activities to improve resident safety and quality of care. In this session, we will share an implementation guide developed to assist homes in implementing a successful program. We will share resources and lessons learned.

Objectives:

Discuss the purpose of an antibiotic stewardship program.

Discuss strategies to implement an antibiotic stewardship program.

Discuss appropriate resources and best practice protocols for antibiotic stewardship.

Basic Business Communication

Business Communication in the Workplace, communication principals and how to apply in your environment.

Dementia Champions: Leading the Way to Success”

Developing and sustaining an environment that supports the well-being of persons living with dementia requires leadership. The Dementia Champion program develops leaders that can successfully lead the initiative in their facilities. This session will include information on how to be a Champion and also will include “how to get started” and lessons learned from Champions around the state.

Objectives:

Discuss the role and responsibilities of the Champion.

Discuss how to implement the Well-Being Model into the daily care of residents.

Discuss strategies for success and barriers to overcome.

Emergency Preparedness Bomb Threat Safety and Building Clearance

Assistant Chief Todd Cardin works for the City of Conway Fire Department. He oversees all training for the department. He has been on the job for 21 years. He is also the bomb squad commander for the department, and has been a certified bomb technician since 2004. Some of his other duties include teaching outside classes, writing grants for the bomb squad, the fire department, and wes-con volunteer fire department. He is a Faulkner County Deputy as well as a Special Deputy US Marshal deputized under the Arkansas Joint Terrorism Task Force. Special Agent JT Coleman serves in both the Special Agent Bomb Technician program and the Weapons of Mass Destruction program for the Federal Bureau of Investigation. Agent Coleman has been assigned to the San Antonio, New Orleans, and Little Rock Field Offices over the past 20 years. Prior to joining the FBI, Agent Coleman earned a Bachelor’s degree in Biology and Chemistry and a Master’s degree in Emergency Management, as well as a commission in the United States Army through Arkansas Tech University.

Employee Selection

Employee Selection, how to assess, hire, train and retrain, top performers.

Medical Marijuana Update: When Will It Get Here and How to Prepare

Update on how to prepare for medical marijuana in the workplace.

State Queen Pageant Luncheon

Contestants representing each of the 7 AHCA Districts compete for the title of 2018 State Queen. Special Guests include Miss Arkansas Maggie Benton, First Lady Susan Hutchinson, and First Daughter Sarah Hutchinson Wengel.

Safe Transition Planning in the Assisted Living Setting

Relocation and health crises are among the top 10 life stressors for people of all ages but especially for older adults. As a result, there is a heightened focus on recognizing and addressing transitional care needs to reduce harm and prevent negative care outcomes. Assisted Living providers are not exempt from this scrutiny. Now more than ever, negotiating and prioritizing safe transitions in the assisted living setting is imperative. Best practices related to transitions in the assisted living sector and processes to recognize and develop effective transitional care needs and services for residents in assisted living communities will be identified and discussed.

Unlawful Harassment in the Workplace

Harassment in the workplace is not only against the law, but adversely affects productivity and morale. Further, it could lead to disciplinary action and even termination for harassing employees. At the end of this session, you should be able to: i) explain what harassment is and is not; ii) state why it is important to prevent harassment in your workplace; iii) describe the basic provisions of a standard harassment-free workplace policy; and iv) understand your responsibilities under a standard policy, including the complaint procedures.


When Breathing is a Burden: How to Help Patients With COPD

Seizing opportunities to provide individualized treatment and device selection for your COPD residents.



Wednesday, April 25 is Team Day!

Let's go back to the days of metal bands and big hair. Find some leg warmers, muscle shirts, or leggings to wear! Every year, facilities team together to take part in the AHCA Spring Convention & Trade Show's theme day for the chance to win. Put together a creative, funny, totally 80's outfit to show your facility team spirit. The more original and expressive the style, the better! Please keep the attire "trade show appropriate." Vendors are invited and encouraged to take part in dressing up as well.





GENERAL INFORMATION

Registration Payment

Payment for the AHCA/AALA Annual Spring Convention & Trade Show can be made by U.S. Check, Visa, MasterCard, American Express, or Discover. If paying by check, please make payable in U.S. dollars to AHCA. All payment is due in full at time of convention.

Confirmations

Registration confirmations will be e-mailed to you. For registration questions, contact the Association office at (501) 374-4422 or registration@arhealthcare.com.

Cancellations/Refunds for Registration

- All payment is due in full at time of convention.
- Refunds will only be issued in the event of surveyors in building at the time of the convention.
- Payment for hotel rooms must be made directly to the hotel.
- Purchase of State Queen tickets does not give entrance into trade show, education classes or grant CEUs.
- All registered attendees must scan out of classes in order to receive credit.

AHCA/AALA is not responsible for travel, hotel, or other costs incurred by participants in the event of program or registration cancellation.

Appropriate Dress

Business-casual attire is suitable for all meetings, sessions and events. Wednesday is Team Day and facilities are encouraged to dress in 80's style clothing. Please keep the attire "trade show appropriate." Please remember to bring a sweater or jacket for air-conditioned rooms.

CONVENTION DEADLINES

April 17: Early Bird Registration Deadline

April 24: On-Site Registration Opens

REGISTRATION PACKAGE BENEFITS

Full Registration

- CEUs for Administrators & Nurses
- Admission to all educational sessions (Tuesday, Wednesday & Thursday)
- Admission to Trade Show (Tuesday & Wednesday)
- Admission to State Queen Pageant Luncheon (Tuesday)
- Lunch (Wednesday)

Wednesday Only Registration

- Must have at least one attendee with full registration from member facility
- Options with or without CEUs
- Lunch (Wednesday)

Thursday Only Registration

- Member and Non-Member
- Must have at least one attendee with full registration from member facility
- No CEUs

Guest Tickets

- Admission to the AHCA/AALA State Queen Pageant

By registering for and/or attending the event, I acknowledge and agree that photographs, video, and other recordings of the event may be taken by AHCA/AALA or parties acting on behalf of AHCA/AALA, and that these photographs, video, and other recordings may be used by AHCA/AALA in any media now known or later invented for any purpose related to AHCA/AALA's mission, including educational, promotional, and awareness related uses. I give to AHCA/AALA unlimited permission to use my name, likeness, image, statements, and other information I may give to AHCA/AALA, whether through registration, at the event, or otherwise, that may be necessary for AHCA/AALA to make use of its rights in the photographs, video, and other recordings.

REGISTRATION

Hot Springs
Convention Center
April 24-26, 2018



Please print clearly – your badge will reflect the information printed on the registration form. A confirmation email will be sent to the email address provided. CEUs will be mailed to the address provided following Spring Convention.

FACILITY/COMPANY: _____

MAILING ADDRESS: _____

Name: _____	<input type="checkbox"/> Full Registration	<input type="checkbox"/> Wednesday only – With CEUs
Position: _____	<input type="checkbox"/> Wednesday only – Without CEUs	
Email: _____	<input type="checkbox"/> Thursday only– Without CEUs	
	<input type="checkbox"/> State Queen Pageant Luncheon Only	

Name: _____	<input type="checkbox"/> Full Registration	<input type="checkbox"/> Wednesday only – With CEUs
Position: _____	<input type="checkbox"/> Wednesday only – Without CEUs	
Email: _____	<input type="checkbox"/> Thursday only– Without CEUs	
	<input type="checkbox"/> State Queen Pageant Luncheon Only	

Name: _____	<input type="checkbox"/> Full Registration	<input type="checkbox"/> Wednesday only – With CEUs
Position: _____	<input type="checkbox"/> Wednesday only – Without CEUs	
Email: _____	<input type="checkbox"/> Thursday only– Without CEUs	
	<input type="checkbox"/> State Queen Pageant Luncheon Only	

**Please make copies of this form for additional attendees.*

Please return **PAGES 2 & 3** with payment to: AHCA / AALA
1401 W. Capitol Ave., Suite 180, Little Rock, AR 72201 | email: registration@arhealthcare.com | fax: (501) 374-1077
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EVENT	QUANTITY	AMOUNT
Member Full Registration <i>(before April 17)</i> <ul style="list-style-type: none"> CEUs for Administrators & Nurses Admission to all educational sessions (Tuesday, Wednesday & Thursday) Admission to Trade Show (Tuesday & Wednesday) Admission to State Queen Pageant Luncheon (Tuesday) Lunch (Wednesday) 	_____ \$275	\$
Member Full Registration <i>(after April 17)</i> <ul style="list-style-type: none"> CEUs for Administrators & Nurses Admission to all educational sessions (Tuesday, Wednesday & Thursday) Admission to Trade Show (Tuesday & Wednesday) Admission to State Queen Pageant Luncheon (Tuesday) Lunch (Wednesday) 	_____ \$295	\$
Non-Member Full Registration	_____ \$1,250	\$
State Queen Pageant Luncheon Only	_____ \$40	\$
Wednesday Only Registration with CEUs <i>(Member Only)</i> <ul style="list-style-type: none"> Must have at least one attendee with full registration from member facility CEUs for Administrators & Nurses Lunch (Wednesday) 	_____ \$100	\$
Wednesday Only Registration without CEUs <i>(Member Only)</i> <ul style="list-style-type: none"> Must have at least one attendee with full registration from member facility No CEUs Lunch (Wednesday) 	_____ \$80	\$
Thursday Only Registration <i>(Member and Non-Member)</i> <ul style="list-style-type: none"> Must have at least one attendee with full registration from member facility No CEUs 	_____ \$25	\$

TOTAL: \$ _____

PAYMENT

Check # _____
 Visa
 MasterCard
 AmEx

Name on Card: _____ Credit Card#: _____ - _____ - _____

V-Code: _____ Exp. Date: _____

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Sponsorships establish a partnership between our member facilities and the professionals who deliver goods and services to them. The people representing the organizations listed below help AHCA / AALA further the education of our members and their staffs, provide support to the Arkansas Health Care Foundation, and promote quality care in our member facilities. Please recognize and thank our partners when you are doing business with them.

DIAMOND - \$50,000



PLATINUM - \$25,000



GOLD - \$15,000

AllCare Pharmacy
Datek, Inc.
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SILVER - \$10,000

Ben E. Keith
Mallard Medical Supply

BRONZE - \$5,000

Arkansas Asset Protection Group
Arkansas Self-Insurance Trust
BKD, LLP
BOK Financial
Invacare Continuing Care
MobilexUSA

COPPER - \$2,500

American Consulting Enterprises
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Nestle Professional Vitality
Performa Rehab Services
PointClickCare
Reliant Rehabilitation
St. Bernards Hospice
Therapy Zone
Wright Lindsey & Jennings LLC