

A BEHAVIOR HAS OCCURRED, NOW WHAT?

HOW TO DEVELOP A PLAN OF REMOVAL

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BEHAVIORS

- Goal for each facility is to establish an environment that is safe and supports the resident in maintaining a state of well-being
- The Well-being Model includes the domains of well-being (Identity, Connectedness, Security, Autonomy, Meaning, Growth and Joy) (Power, 2014)
- The Well-being Model helps the facility establish a culture that is
 - Proactive
 - Strength based
 - Person-centered

THE WELL-BEING MODEL

- Assist the facility in “knowing” the resident with dementia, therefore, they are able to develop person-centered plans of care to PREVENT distress and PROMOTE well-being
- So when a behavior occurs we are a step ahead- We already “KNOW” the resident
- Useful tools such as the TTTTIPS for Behaviors (formally known as PITTTTS)
- When a behavior occurs first ensure safety
- Start investigation to determine causative factors
- Determine if Immediate jeopardy

IMMEDIATE JEOPARDY

- IJ is interpreted as a crisis situation in which the health and safety of the resident(s) are at risk.
- A situation in which the provider's noncompliance with one or more requirements of participation has caused, or is likely to cause, serious injury, harm impairment, or death to a resident.
- Any time abuse or neglect is identified , you should consider whether it is Immediate jeopardy
- The serious harm, injury, impairment or death may have occurred in the past, may be occurring at present or may be likely to occur in the very near future.

DETERMINING IMMEDIATE JEOPARDY

- The surveyors will gather information to address:
- Who: who was involved in the IJ situation: staff, individuals receiving care and services and others?
- What: what harm has occurred, is occurring or most likely to occur?
- When: when did situation first occur?
- Where: where did the potential/actual harm occur? Is it an isolated incident or an entity wide problem?
- Why: why did the potential/actual harm occur?

IMMEDIATE JEOPARDY

- The identification and removal of IJ either psychological or physical, are essential to prevent serious harm, injury, impairment, or death for individuals
- Only one individual needs to be at risk
- Serious harm, injury, impairment or death does NOT have to occur
- Serious harm can result from either abuse or neglect
- Psychological harm is as serious as physical harm

ISSUES/TRIGGERS FOR IMMEDIATE JEOPARDY

- Failure to protect from abuse
- Failure to prevent neglect
- Failure to protect from psychological harm
- Failure to protect from undue adverse medication consequences and or failure to provide medications as prescribed
- Failure to provide adequate nutrition and hydration to support and maintain health
- Failure to protect from widespread infections
- Failure to provide safety from fire, smoke and environmental hazards and or failure to educate staff in handling of emergency situations

PLAN OF REMOVAL

- Immediate action is required to remove the immediate jeopardy and to subsequently correct the deficiencies
- A plan of removal (PoR) is the facility's plan to remove the level of severity (IJ) of the failed practice from resident(s) in the facility; it is not a Plan of Correction (PoC).
 - PoC - A facility has up to 30 days to complete all of the necessary actions.
 - PoR – The corrections are made very quickly to remove the immediate jeopardy as soon as possible.

PLAN OF REMOVAL

- The information required for the PoR is:
 - Describe how and when the problem will be immediately corrected for the identified residents.
 - Assess to determine what immediate actions are necessary to remove the IJ situation
 - Ensure protected from harm while assess of the situation is in progress
 - Identification of total number of residents at risk for same failed practice
 - Taking steps to ensure those residents were not affected

PLAN OF REMOVAL

- Describe the facility's plan for preventing the problem from occurring again.
 - Training of staff to ensure all have knowledge of care/actions required until POC is implemented
 - How staff will be informed of the plan.
- Describe how, and how often, the facility will monitor on an ongoing basis to ensure the plan is followed and is working.
- Explain who will be responsible for ensuring each step of the process is followed.

FACILITY ALLEGATION THAT THE IMMEDIATE JEOPARDY HAS BEEN REMOVED

- This allegation must include:
 - Sufficient detail to demonstrate how and when the IJ has been removed.
 - The PoR does not mean that the deficiencies are corrected; the facility still has to develop and implement a plan of correction.

CASE PRESENTATIONS

- 72 y/o white male with Alzheimer's dementia (AD). Pushes and strikes CNA 10:45 pm. At nurses station, resident would not leave from behind the desk.
- 86 y/o black male with AD grabs female resident and forces her out of his room.

ASSESS, DIAGNOSIS, PLAN, IMPLEMENT AND EVALUATE

- Ensure safety
- Assess the level of severity, sense of urgency and assess the situation for causative factors
- Develop plan of removal
- Implement the plan
- Monitor
- Adjust