



2024 AHCA/AALA Spring Convention & Trade Show

Hot Springs, AR

Tuesday, April 23

- 7:00 a.m. Attendee Check-In/Registration
- 8:00 a.m. – 12:00 p.m. Exhibitor Set Up
- 8:00 a.m. – 9:00 a.m. **Breakout Sessions**
- Public Health Management Update – [SNF](#)
Nisha Hammel, Vice President, Reimbursement Policy and Population Health, American Health Care Association
- The Art of Positive Communication for Leaders and Professionals – [All Providers](#)
Dr. Julien C. Mirivel, PhD, Professor of Applied Communication at UALR
- Reduction of Antipsychotics – [All Providers](#)
Dr. Angela Norman, DNP, GNP, ACNP, CEO, NavistaCare, LLC
- Documentation Essentials! – [All Providers](#)
Colleen Toebe, MSN, CWCN, RAC-MTA, RAC-MT, Pathway Health Services
- 9:00 a.m. – 9:15 a.m. Break
- 9:15 a.m. – 10:45 a.m. **Breakout Sessions**
- Leading Difficult Conversations – [All Providers](#)
Dr. Julien C. Mirivel, PhD, Professor of Applied Communication at UALR
- Well-Being Model for Dementia Care – [All Providers](#)
Dr. Angela Norman, DNP, GNP, ACNP, CEO, NavistaCare, LLC
- QAPI Basics – [SNF](#)
Catherine R. “Cat” Selman, BS, The Cat Selman Company
- 9:15 a.m. – 10:15 a.m. Medicaid’s Property Rate Component & Licensure: Overview & FAQs – [SNF](#)
Chris Murphy, CPA, Partner, FORVIS, LLP
Amy Wilbourn, Partner, Conner & Winters, LLP
- 10:15 a.m. – 10:45 a.m. AHCA Board of Directors Meeting – [AHCA/AALA Members Only](#)
- 11:00 a.m. – 11:45 a.m. **General Session**
- Provider Update from the Division of Provider Services and Quality Assurance (DPSQA) – [All Providers](#)
Sarah Schmidt, Deputy Director, DPSQA, Arkansas Department of Human Services
Lee Honorable, J.D., Assistant Director, DPSQA, Arkansas Department of Human Services
- 11:45 a.m. – 1:00 p.m. **Lunch & Keynote Session**

- 1:00 p.m. – 2:00 p.m. Infection Control – [All Providers](#)
Dr. David Gifford, MD, MPH, Chief Medical Officer, American Health Care Association
Kelley Garner, MPH, Chief Epidemiologist of HAI/AR/IC Programs, Arkansas Department of Health
- 2:00 p.m. – 5:00 p.m. Trade Show
- 8:00 p.m. – 11:00 p.m. Dueling Pianos Show

Wednesday, April 24

- 8:00 a.m. – 10:00 a.m. Attendee Check-In/Registration
- 8:00 a.m. – 9:00 a.m. **Breakout Sessions**
 Creative and Meaningful Education: Building Nursing Competencies – [All Providers](#)
Colleen Toebe, MSN, CWCN, RAC-MTA, RAC-MT, Pathway Health Services
- The Keys to Caring – [All Providers](#)
Catherine R. “Cat” Selman, BS, The Cat Selman Company
- SNF Billing 101: Collections, Common Problems & Helpful Processes – [SNF](#)
Julie Bilyeu, Managing Director, FORVIS, LLP
- Insurance – [All Providers](#)
Tim Hyde, President and CEO, Echelon Insurance Group
- 9:00 a.m. – 9:15 a.m. Break
- 9:15 a.m. – 10:15 a.m. **Breakout Sessions**
 CMS Revised Surveyor Guidance: Abuse & Neglect – [All Providers](#)
Catherine R. “Cat” Selman, BS, The Cat Selman Company
- Harnessing the Power of Time: A Practical Guide to Utilizing MA-Cs to Improve the Quality of Care in Long Term Care Settings – [SNF](#)
Tiffany Gil, LPN, Nurse Consultant & Point Click Care Implementation Specialist, Nursing Consultants, Inc.
- Medicare Target, Probe, & Educate Audits: What Providers Need to Know – [SNF](#)
Sherri Robbins, RN, BSN, CLNC, RAC-CTA, LNHA, Senior Managing Consultant, FORVIS, LLP
- Public Health Management – [ALF](#)
Nisha Hammel, Vice President, Reimbursement Policy and Population Health, American Health Care Association
- 10:15 a.m. – 1:15 p.m. Trade Show & Lunch
- 1:15 p.m. – 2:15 p.m. **Breakout Sessions**
 QIN-QIO Update – [SNF](#)
Nicole Bonecutter, BSN, RN, RAC-CT, IP-BC, CDP, AS-COM, Manager, Quality, AFMC
- Skilled Nursing Facility – A New Era (MDS, VBP, QRP and More!) – [SNF](#)
Colleen Toebe, MSN, CWCN, RAC-MTA, RAC-MT, Pathway Health Service

Developing Policy & Procedure – [All Providers](#)
Stephanie Randall, Partner, Hardin, Jesson & Terry, PLC

AALA Meeting

1:30 p.m. – 3:00 p.m.

Leadership Academy Conclusion – [All Providers](#)
Dr. David Gifford, MD, MPH, Chief Medical Officer, American Health Care Association
Jerald Cosey, BA, HFA, CNA

2:30 p.m. – 3:30 p.m.

Breakout Sessions

Top Trending Tags – [SNF](#)
Cassie Crafton, RN, RAC-CTA, CLNC, CDP, Nursing Consultants, Inc.

Active Shooter Threat Training – [All Providers](#)
Donovan Shultz, Founder and CEO, Chief investigator, Six Point Consulting
Sheriff Andy Brown, CEO, Six Point Consulting

Continence Management: Avoiding Complications and Providing Better Outcomes – [SNF](#)
Deborah Elings, RN, BSN, CCM, WCC, RAC-CT, Certified PAC Trainer, Clinical Ambassador, First Quality Products

Alzheimer's Association – [ALF](#)
David Cook, Director of Public Policy and Government Affairs, Alzheimer's Association

3:15 p.m. – 4:45 p.m.

Shift Coach Training Conclusion – [All Providers](#)
Mary Ellen Casey, MS, Senior Quality Improvement Manager, Healthcentric Advisors
Marguerite McLaughlin, MS, Director of Education & Transformation, Healthcentric Advisors

3:45 p.m. – 4:45 p.m.

Breakout Sessions

PDPM Update with October 1, 2023 MDS Changes – [SNF](#)
Sherri Robbins, RN, BSN, CLNC, RAC-CTA, LNHA, Senior Managing Consultant, FORVIS, LLP

DON Strategies to Embrace and Enhance Leadership Skills of Your Nursing Management Team – [All Providers](#)
Colleen Toebe, MSN, CWCN, RAC-MTA, RAC-MT, Pathway Health Services

CMS Requirements of Participation: Staff Competencies – [SNF](#)
Catherine R. "Cat" Selman, BS, The Cat Selman Company

Dementia and ADLs: Creative Care Techniques for Caregivers – [All Providers](#)
Deborah Elings, RN, BSN, CCM, WCC, RAC-CT, Certified PAC Trainer, Clinical Ambassador, First Quality Products